On behalf of everyone at Kresge Library Services, we would like to welcome you to the Ross School of Business at the University of Michigan. We are proud to offer students at Ross one of the finest suites of information resources and services available at any business school. Please do not hesitate to contact us if you have any requests, needs, comments, questions or suggestions on how we can improve library services for the Ross community.

Kresge Library Services are located on the 4th Floor of Kresge Hall (Suite K4521). There you will find student services including reference and research assistance, the Ross Exam Viewing and Assignment Distribution Service, and TEXTPAK pickup service for printed versions of your course materials. Our space was designed to be an electronic-only library, so print items are not available here. Student work space is located elsewhere at Ross including the quiet study spaces on the 4th floor of Blau & the 2nd floor of Kresge.

http://www.bus.umich.edu/KresgeLibrary/

Key Collections & Resources (follow links from the Kresge Home Page)

- **Business Databases** are found on Kresge’s ‘A-Z Database List.’ We provide over 100 business databases on practically every topic and are available to Ross students anywhere where you can connect to the Internet.
- **Kresge Library Research Guides** allow you to more easily find information such as databases, key journals, e-books, and other resources on specific subjects. You will also find guides to support your research assignments at Ross.
- **Video Tutorials** provide quick and efficient ways to help you use these resources.
- **Database Instruction Handouts** are useful for learning more about particular databases. The handouts page also includes the schedule of upcoming sessions.
- **Journal Locator** will help you track down online access to newspapers, magazines, trade publications, scholarly journals, and other business information resources.
- **Kresge Database Search** provides an easy way to search much of the Kresge content including journal articles, e-books, reports and other items on virtually every business topic.
- **Course Syllabi Archive** allows you to better select electives while at Ross.

Getting Help!
At Kresge Library, you can contact us numerous ways to get help, get suggestions for resources, or any other information need you have. The Kresge Library staff are located in suite K4521 (4th Floor of Kresge Hall). Here are different ways to reach us:

- **Email a Librarian** - kresge_library@umich.edu
- **Instant Message Reference** – Find our web-based chat service on our home page.
- **In-Person Reference** – in the office on the 4th Floor of Kresge Hall (hours listed on our home page) during Fall and Winter terms.
- **Make an Appointment with a Librarian** – for individuals or groups with larger research projects or during the Spring and Summer terms.
- **Need help with digital course materials, TEXTPAKS or the exam/assignment program?** Please write – kresge_learn@umich.edu
Kresge Library is your lifeline to information

- We have access to over 100 business databases at Kresge Library, and resources of the University of Michigan Libraries, one of the best library systems in the world.
- Ross students have access to all library resources at the University, as well as databases licensed just for the Ross Community.
- Get in-person assistance by heading to the Kresge Library Services public space on the 4th floor of Kresge Hall.
- For assistance anytime, please contact us via email to kresge_library@umich.edu or by using this web form: [http://www.bus.umich.edu/kresgelibrary/contact.html](http://www.bus.umich.edu/kresgelibrary/contact.html)
- If you would like to meet with a librarian to discuss your research needs, please use the above form to make an appointment. You may also use the chat client located right on the Kresge Library's home page: [http://www.bus.umich.edu/KresgeLibrary](http://www.bus.umich.edu/KresgeLibrary).

Kresge Library is your source for course materials (coursepacks)

- We manage the course materials operations for Ross classes that use business cases, articles, simulations, and course handouts. Course materials are distributed digitally via Study.net. Students may purchase an optional printed TEXTPAK which could be useful in classes where electronic devices are not allowed.
- You will be notified via Canvas if you have course material for your class. Please remember to order your course material for the section that you are registered and within the time frame outlined on our site. For more information, please visit: [http://www.bus.umich.edu/kresgelibrary/services/students.html](http://www.bus.umich.edu/kresgelibrary/services/students.html)
- Some course material fees will be automatically billed with your tuition. You will get the resources through Canvas automatically and not have to pay for them separately. Other courses will require you to purchase them directly from Study.Net

Kresge Library is focused on service

- At Kresge Library, service is our brand. We work diligently with all students, faculty and staff at the Ross School of Business to help identify the best resources for whatever research project you might be working on.
- The Kresge librarians can help you with any information needs while at Ross. This might include: classwork assignments, case competitions, career search, clubs and extracurricular, creating a business, or even a simple curiosity. We call this the 6Cs!
- You can chat with a librarian right on the Kresge homepage. We staff our chat service throughout the week. Check the hours and availability on the Kresge home page.
- For MBA students during MAP, your team will have an assigned librarian who will be able to help you identify resources that will help with your project. This allows you to dig deeper into your topic.
- We provide the Ross Exam Viewing and Assignment Distribution Service. This service will be available in the Kresge public space (K4521). Your instructor will notify you when material is available for pickup or review.

If you have any questions about Kresge, our resources or our services – please contact Corey Seeman, Director, Kresge Library Services (734-764-9969 / cseeman@umich.edu)

Kresge Library Services
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