Kresge Library Services provides research, instruction and curriculum support for the faculty, students and staff of the Ross School of Business. Kresge Library Services is an electronic-only library with staff offices located on the east side of the 4th floor of Kresge Hall. Kresge Library operates independently of the main University Libraries, receiving our funding from the Ross School of Business. This allows us to focus on the specific information resource needs of the Ross Community, especially in support of faculty research and action-based learning programs (such as MAP). We work closely with the University Libraries at Michigan on collaborative purchases, services and management of business print collections.

On behalf of everyone at Kresge Library Services, welcome to the Ross School of Business at the University of Michigan. We are proud to offer Ross faculty and staff one of the finest suites of resources and services available at any business school. Please do not hesitate to contact me directly if you have requests, needs, comments, questions or suggestions on how we can improve library services for the Ross community.

-- Corey Seeman, Director, Kresge Library Services  
(734) 764-9969 / cseeman@umich.edu

**Orientation guide for Ross Faculty and Staff**  
http://kresgeguides.bus.umich.edu/kresgelibraryservices

Kresge Library home page  
http://www.bus.umich.edu/kresgelibrary/

Contact us by writing kresge_library@umich.edu or visiting:  
http://www.bus.umich.edu/kresgelibrary/contact.html

Kresge Faculty Services:  
http://www.bus.umich.edu/kresgelibrary/services/faculty.html

Kresge Database List:  
http://kresgeguides.bus.umich.edu/az.php

Kresge Journal Locator:  
http://yn5xu7ws4r.search.serialssolutions.com

Please remember that we are here to support your research and curricular needs while at Ross. Please be sure to know that you can ask us any question - any time! We are here to help.

Welcome to Michigan and Go Blue!
Library Services for Ross Faculty and Staff

Assisting Your Scholarship

- Provide databases, articles, reports and ebooks that support research in all fields of study pursued by faculty and students in the classroom and beyond.
- Collaborate with other libraries (on campus and beyond) to ensure that we can provide for Ross faculty and staff resources on any conceivable topic.
- Work with faculty to find copies of articles and books that are not held within Kresge’s digital collections.
- Assist in preparing for interviews with the media by pulling together articles to brief you on the subject.

Supporting Your Classes

- Support action-based learning (such as MAP) through a unique and essential program of embedded librarians for each team of Ross MBA and BBA students. Kresge Librarians are assigned to work with over 350 action-based learning teams a year to assist in the students’ information needs.
- Assist faculty in finding readings and cases to support their learning objectives.
- Supporting students in finding information relevant to their projects and assignments.
- Supporting the Ross curriculum through coordinating the course materials in electronic format (via Study.Net) with a student print option.
- Supporting Canvas, the University of Michigan’s learning management system.
- Providing an Assignment and Exam Program (enabling faculty to best utilize classroom time).
- Maintain the Ross Syllabi Archives that provides students with the most recent syllabi for Ross classes. Librarians are able to work with faculty who have greater archival needs.

Sharing Your Work

- Supporting the Ross Working Paper Series (through SSRN and Deep Blue) for faculty.
- Assisting with questions about citation formatting and styles.
- Assist with copyright questions for your research and in the classroom.
On behalf of everyone at Kresge Library Services, we would like to welcome you to the Ross School of Business at the University of Michigan. We are proud to offer students at Ross one of the finest suites of information resources and services available at any business school. Please do not hesitate to contact us if you have any requests, needs, comments, questions or suggestions on how we can improve library services for the Ross community.

Kresge Library Services are located on the 4th Floor of Kresge Hall (Suite K4521). There you will find student services including reference and research assistance, the Ross Exam Viewing and Assignment Distribution Service, and TEXTPAK pickup service for printed versions of your course materials. Our space was designed to be an electronic-only library, so print items are not available here. Student work space is located elsewhere at Ross including the quiet study spaces on the 4th floor of Blau & the 2nd floor of Kresge.

http://www.bus.umich.edu/KresgeLibrary/

Key Collections & Resources (follow links from the Kresge Home Page)

- **Business Databases** are found on Kresge’s ‘A-Z Database List.’ We provide over 100 business databases on practically every topic and are available to Ross students anywhere where you can connect to the Internet.
- **Kresge Library Research Guides** allow you to more easily find information such as databases, key journals, e-books, and other resources on specific subjects. You will also find guides to support your research assignments at Ross.
- **Video Tutorials** provide quick and efficient ways to help you use these resources.
- **Database Instruction Handouts** are useful for learning more about particular databases. The handouts page also includes the schedule of upcoming sessions.
- **Journal Locator** will help you track down online access to newspapers, magazines, trade publications, scholarly journals, and other business information resources.
- **Kresge Database Search** provides an easy way to search much of the Kresge content including journal articles, e-books, reports and other items on virtually every business topic.
- **Course Syllabi Archive** allows you to better select electives while at Ross.

Getting Help!
At Kresge Library, you can contact us numerous ways to get help, get suggestions for resources, or any other information need you have. The Kresge Library staff are located in suite K4521 (4th Floor of Kresge Hall). Here are different ways to reach us:

- **Email a Librarian** - kresge_library@umich.edu
- **Instant Message Reference** – Find our web-based chat service on our home page.
- **In-Person Reference** – in the office on the 4th Floor of Kresge Hall (hours listed on our home page) during Fall and Winter terms.
- **Make an Appointment with a Librarian** – for individuals or groups with larger research projects or during the Spring and Summer terms.
- **Need help with digital course materials, TEXTPAKS or the exam/assignment program?** Please write – kresge_learn@umich.edu
Kresge Library is your lifeline to information

- We have access to over 100 business databases at Kresge Library, and resources of the University of Michigan Libraries, one of the best library systems in the world.
- Ross students have access to all library resources at the University, as well as databases licensed just for the Ross Community.
- Get in-person assistance by heading to the Kresge Library Services public space on the 4th floor of Kresge Hall.
- For assistance anytime, please contact us via email to kresge_library@umich.edu or by using this web form: http://www.bus.umich.edu/kresgelibrary/contact.html
- If you would like to meet with a librarian to discuss your research needs, please use the above form to make an appointment. You may also use the chat client located right on the Kresge Library's home page: http://www.bus.umich.edu/KresgeLibrary.

Kresge Library is your source for course materials (coursepacks)

- We manage the course materials operations for Ross classes that use business cases, articles, simulations, and course handouts. Course materials are distributed digitally via Study.net. Students may purchase an optional printed TEXTPAK which could be useful in classes where electronic devices are not allowed.
- You will be notified via Canvas if you have course material for your class. Please remember to order your course material for the section that you are registered and within the time frame outlined on our site. For more information, please visit: http://www.bus.umich.edu/kresgelibrary/services/students.html
- Some course material fees will be automatically billed with your tuition. You will get the resources through Canvas automatically and not have to pay for them separately. Other courses will require you to purchase them directly from Study.Net

Kresge Library is focused on service

- At Kresge Library, service is our brand. We work diligently with all students, faculty and staff at the Ross School of Business to help identify the best resources for whatever research project you might be working on.
- The Kresge librarians can help you with any information needs while at Ross. This might include: classwork assignments, case competitions, career search, clubs and extra-curricular, creating a business, or even a simple curiosity. We call this the 6Cs!
- You can chat with a librarian right on the Kresge homepage. We staff our chat service throughout the week. Check the hours and availability on the Kresge home page.
- For MBA students during MAP, your team will have an assigned librarian who will be able to help you identify resources that will help with your project. This allows you to dig deeper into your topic.
- We provide the Ross Exam Viewing and Assignment Distribution Service. This service will be available in the Kresge public space (K4521). Your instructor will notify you when material is available for pickup or review.

If you have any questions about Kresge, our resources or our services – please contact Corey Seeman, Director, Kresge Library Services (734-764-9969 / cseeman@umich.edu)

Kresge Library Services
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